

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

0401

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 30     |
| Correct Cases         | 25 | 83.33% |
| Error Cases           | 5  | 16.67% |

| <b>Counts by Error Reason</b>     | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|-----------------------------------|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING            | 1            | 3.33%                      | 20.00%                   |
| B INCOMPLETE/INACCURATE NARRATION | 1            | 3.33%                      | 20.00%                   |
| D POLICY INCORRECTLY APPLIED      | 1            | 3.33%                      | 20.00%                   |
| I INCORRECT CALCULATIONS          | 2            | 6.67%                      | 40.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 3             | 10.00%                     |
| HOUSEHOLD COMPOSITION          | 1             | 3.33%                      |
| UNEARNED INCOME                | 2             | 6.67%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**0501**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 30     |
| Correct Cases         | 29 | 96.67% |
| Error Cases           | 1  | 3.33%  |

| <b>Counts by Error Reason</b>         | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---------------------------------------|--------------|----------------------------|--------------------------|
| C REPORTED INFORMATION NOT ACTED UPON | 1            | 3.33%                      | 100.00%                  |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| UNEARNED INCOME                | 1             | 3.33%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**2901**

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 20        |
| Correct Cases         | 14 70.00% |
| Error Cases           | 6 30.00%  |

| <b>Counts by Error Reason</b>         | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---------------------------------------|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                | 2            | 10.00%                     | 33.33%                   |
| B INCOMPLETE/INACCURATE NARRATION     | 1            | 5.00%                      | 16.67%                   |
| F INFORMATION DISCOVERED THROUGH SMUX | 1            | 5.00%                      | 16.67%                   |
| I INCORRECT CALCULATIONS              | 2            | 10.00%                     | 33.33%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 2             | 10.00%                     |
| HOUSEHOLD COMPOSITION          | 1             | 5.00%                      |
| UNEARNED INCOME                | 3             | 15.00%                     |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

#### **CAF Dist 01**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 80     |
| Correct Cases         | 68 | 85.00% |
| Error Cases           | 12 | 15.00% |

| <b>Counts by Error Reason</b>         | <b>Total</b> | <b>% of<br/>reviewed<br/>cases</b> | <b>% of<br/>total<br/>errors</b> |
|---------------------------------------|--------------|------------------------------------|----------------------------------|
| A VERIFICATION MISSING                | 3            | 3.75%                              | 25.00%                           |
| B INCOMPLETE/INACCURATE NARRATION     | 2            | 2.50%                              | 16.67%                           |
| C REPORTED INFORMATION NOT ACTED UPON | 1            | 1.25%                              | 8.33%                            |
| D POLICY INCORRECTLY APPLIED          | 1            | 1.25%                              | 8.33%                            |
| F INFORMATION DISCOVERED THROUGH SMUX | 1            | 1.25%                              | 8.33%                            |
| I INCORRECT CALCULATIONS              | 4            | 5.00%                              | 33.33%                           |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of<br/>reviewed<br/>cases</b> |
|--------------------------------|---------------|------------------------------------|
| EARNED INCOME                  | 5             | 6.25%                              |
| HOUSEHOLD COMPOSITION          | 2             | 2.50%                              |
| UNEARNED INCOME                | 6             | 7.50%                              |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**0701**

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 20        |
| Correct Cases         | 14 70.00% |
| Error Cases           | 6 30.00%  |

| <b>Counts by Error Reason</b>         | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---------------------------------------|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                | 2            | 10.00%                     | 33.33%                   |
| C REPORTED INFORMATION NOT ACTED UPON | 2            | 10.00%                     | 33.33%                   |
| D POLICY INCORRECTLY APPLIED          | 1            | 5.00%                      | 16.67%                   |
| J DATA ENTRY ERROR                    | 1            | 5.00%                      | 16.67%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 1             | 5.00%                      |
| HOUSEHOLD COMPOSITION          | 1             | 5.00%                      |
| UNEARNED INCOME                | 5             | 25.00%                     |

SNAP Targeted Review Monthly Totals

Review Month 4/2011

*CAF Branches*

**0702**

|                       |            |
|-----------------------|------------|
| <b>Cases Reviewed</b> | 20         |
| Correct Cases         | 20 100.00% |
| Error Cases           | 0 0.00%    |

| <b>Counts by Error Reason</b> | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|-------------------------------|--------------|----------------------------|--------------------------|
|-------------------------------|--------------|----------------------------|--------------------------|

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
|--------------------------------|---------------|----------------------------|

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

1401

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 30        |
| Correct Cases         | 24 80.00% |
| Error Cases           | 6 20.00%  |

| <b>Counts by Error Reason</b>             | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---|--------------|----------------------------|--------------------------|
| B INCOMPLETE/INACCURATE NARRATION         | 2            | 6.67%                      | 33.33%                   |
| C REPORTED INFORMATION NOT ACTED UPON     | 1            | 3.33%                      | 16.67%                   |
| I INCORRECT CALCULATIONS                  | 1            | 3.33%                      | 16.67%                   |
| K MISSING APPLICATION                     | 1            | 3.33%                      | 16.67%                   |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEN | 1            | 3.33%                      | 16.67%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 5             | 16.67%                     |
| HOUSEHOLD COMPOSITION          | 1             | 3.33%                      |
| UNEARNED INCOME                | 1             | 3.33%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

1402

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 19     |
| Correct Cases         | 15 | 78.95% |
| Error Cases           | 4  | 21.05% |

| <b>Counts by Error Reason</b>         | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---------------------------------------|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                | 1            | 5.26%                      | 25.00%                   |
| C REPORTED INFORMATION NOT ACTED UPON | 1            | 5.26%                      | 25.00%                   |
| D POLICY INCORRECTLY APPLIED          | 1            | 5.26%                      | 25.00%                   |
| F INFORMATION DISCOVERED THROUGH SMUX | 1            | 5.26%                      | 25.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 2             | 10.53%                     |
| HOUSEHOLD COMPOSITION          | 1             | 5.26%                      |
| UNEARNED INCOME                | 1             | 5.26%                      |



## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**1403**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 90     |
| Correct Cases         | 80 | 88.89% |
| Error Cases           | 10 | 11.11% |

| <b>Counts by Error Reason</b>             | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                    | 1            | 1.11%                      | 10.00%                   |
| B INCOMPLETE/INACCURATE NARRATION         | 3            | 3.33%                      | 30.00%                   |
| C REPORTED INFORMATION NOT ACTED UPON     | 1            | 1.11%                      | 10.00%                   |
| I INCORRECT CALCULATIONS                  | 2            | 2.22%                      | 20.00%                   |
| J DATA ENTRY ERROR                        | 1            | 1.11%                      | 10.00%                   |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEN | 2            | 2.22%                      | 20.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 6             | 6.67%                      |
| HOUSEHOLD COMPOSITION          | 1             | 1.11%                      |
| UNEARNED INCOME                | 3             | 3.33%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**1406**

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 20        |
| Correct Cases         | 18 90.00% |
| Error Cases           | 2 10.00%  |

| <b>Counts by Error Reason</b>          | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|--|--------------|----------------------------|--------------------------|
| H INFORMATION DISCOVERED THROUGH PROVI | 1            | 5.00%                      | 50.00%                   |
| K MISSING APPLICATION                  | 1            | 5.00%                      | 50.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 1             | 5.00%                      |
| HOUSEHOLD COMPOSITION          | 1             | 5.00%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**2601**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 19     |
| Correct Cases         | 18 | 94.74% |
| Error Cases           | 1  | 5.26%  |

| <b>Counts by Error Reason</b> | <b>Total</b> | <b>% of<br/>reviewed<br/>cases</b> | <b>% of<br/>total<br/>errors</b> |
|-------------------------------|--------------|------------------------------------|----------------------------------|
| D POLICY INCORRECTLY APPLIED  | 1            | 5.26%                              | 100.00%                          |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of<br/>reviewed<br/>cases</b> |
|--------------------------------|---------------|------------------------------------|
| UNEARNED INCOME                | 1             | 5.26%                              |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

*CAF Branches*

**2801/1404**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 20     |
| Correct Cases         | 17 | 85.00% |
| Error Cases           | 3  | 15.00% |

| <b>Counts by Error Reason</b>         | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---------------------------------------|--------------|----------------------------|--------------------------|
| C REPORTED INFORMATION NOT ACTED UPON | 1            | 5.00%                      | 33.33%                   |
| I INCORRECT CALCULATIONS              | 2            | 10.00%                     | 66.67%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 2             | 10.00%                     |
| HOUSEHOLD COMPOSITION          | 1             | 5.00%                      |
| UNEARNED INCOME                | 1             | 5.00%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**2803**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 89     |
| Correct Cases         | 76 | 85.39% |
| Error Cases           | 13 | 14.61% |

| <b>Counts by Error Reason</b>             | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                    | 2            | 2.25%                      | 15.38%                   |
| B INCOMPLETE/INACCURATE NARRATION         | 4            | 4.49%                      | 30.77%                   |
| D POLICY INCORRECTLY APPLIED              | 2            | 2.25%                      | 15.38%                   |
| G INFORMATION DISCOVERED THROUGH WQY2/    | 1            | 1.12%                      | 7.69%                    |
| H INFORMATION DISCOVERED THROUGH PROVI    | 1            | 1.12%                      | 7.69%                    |
| I INCORRECT CALCULATIONS                  | 2            | 2.25%                      | 15.38%                   |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEN | 1            | 1.12%                      | 7.69%                    |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 9             | 10.11%                     |
| HOUSEHOLD COMPOSITION          | 5             | 5.62%                      |
| UNEARNED INCOME                | 4             | 4.49%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**3501**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 19     |
| Correct Cases         | 16 | 84.21% |
| Error Cases           | 3  | 15.79% |

| <b>Counts by Error Reason</b>             | <b>Total</b> | <b>% of<br/>reviewed<br/>cases</b> | <b>% of<br/>total<br/>errors</b> |
|---|--------------|------------------------------------|----------------------------------|
| B INCOMPLETE/INACCURATE NARRATION         | 1            | 5.26%                              | 33.33%                           |
| E INFORMATION DISCOVERED THROUGH WAGE/    | 1            | 5.26%                              | 33.33%                           |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEN | 1            | 5.26%                              | 33.33%                           |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of<br/>reviewed<br/>cases</b> |
|--------------------------------|---------------|------------------------------------|
| UNEARNED INCOME                | 3             | 15.79%                             |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

3502

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 19        |
| Correct Cases         | 15 78.95% |
| Error Cases           | 4 21.05%  |

| <b>Counts by Error Reason</b>         | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---------------------------------------|--------------|----------------------------|--------------------------|
| B INCOMPLETE/INACCURATE NARRATION     | 1            | 5.26%                      | 25.00%                   |
| C REPORTED INFORMATION NOT ACTED UPON | 1            | 5.26%                      | 25.00%                   |
| D POLICY INCORRECTLY APPLIED          | 2            | 10.53%                     | 50.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 3             | 15.79%                     |
| UNEARNED INCOME                | 1             | 5.26%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**3503**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 19     |
| Correct Cases         | 12 | 63.16% |
| Error Cases           | 7  | 36.84% |

| <b>Counts by Error Reason</b>         | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---------------------------------------|--------------|----------------------------|--------------------------|
| C REPORTED INFORMATION NOT ACTED UPON | 3            | 15.79%                     | 42.86%                   |
| D POLICY INCORRECTLY APPLIED          | 1            | 5.26%                      | 14.29%                   |
| I INCORRECT CALCULATIONS              | 3            | 15.79%                     | 42.86%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 5             | 26.32%                     |
| HOUSEHOLD COMPOSITION          | 2             | 10.53%                     |
| UNEARNED INCOME                | 2             | 10.53%                     |



# SNAP Targeted Review Monthly Totals

Review Month 4/2011

## CAF Branches

### CAF Dist 02

|                       |            |
|-----------------------|------------|
| <b>Cases Reviewed</b> | 384        |
| Correct Cases         | 325 84.64% |
| Error Cases           | 59 15.36%  |

| <b>Counts by Error Reason</b>                   | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                          | 6            | 1.56%                      | 10.17%                   |
| B INCOMPLETE/INACCURATE NARRATION               | 11           | 2.86%                      | 18.64%                   |
| C REPORTED INFORMATION NOT ACTED UPON           | 10           | 2.60%                      | 16.95%                   |
| D POLICY INCORRECTLY APPLIED                    | 8            | 2.08%                      | 13.56%                   |
| E INFORMATION DISCOVERED THROUGH WAGE/ECLM      | 1            | 0.26%                      | 1.69%                    |
| F INFORMATION DISCOVERED THROUGH SMUX           | 1            | 0.26%                      | 1.69%                    |
| G INFORMATION DISCOVERED THROUGH WQY2/W204      | 1            | 0.26%                      | 1.69%                    |
| H INFORMATION DISCOVERED THROUGH PROVIDER SYS   | 2            | 0.52%                      | 3.39%                    |
| I INCORRECT CALCULATIONS                        | 10           | 2.60%                      | 16.95%                   |
| J DATA ENTRY ERROR                              | 2            | 0.52%                      | 3.39%                    |
| K MISSING APPLICATION                           | 2            | 0.52%                      | 3.39%                    |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEND REQU | 5            | 1.30%                      | 8.47%                    |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 34            | 8.85%                      |
| HOUSEHOLD COMPOSITION          | 13            | 3.39%                      |
| UNEARNED INCOME                | 22            | 5.73%                      |

# SNAP Targeted Review Monthly Totals

Review Month 4/2011

## CAF Branches

1901

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 30        |
| Correct Cases         | 24 80.00% |
| Error Cases           | 6 20.00%  |

| <b>Counts by Error Reason</b> | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|-------------------------------|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING        | 1            | 3.33%                      | 16.67%                   |
| D POLICY INCORRECTLY APPLIED  | 2            | 6.67%                      | 33.33%                   |
| I INCORRECT CALCULATIONS      | 1            | 3.33%                      | 16.67%                   |
| J DATA ENTRY ERROR            | 1            | 3.33%                      | 16.67%                   |
| K MISSING APPLICATION         | 1            | 3.33%                      | 16.67%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 6             | 20.00%                     |
| HOUSEHOLD COMPOSITION          | 1             | 3.33%                      |
| UNEARNED INCOME                | 1             | 3.33%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**2401**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 50     |
| Correct Cases         | 43 | 86.00% |
| Error Cases           | 7  | 14.00% |

| <b>Counts by Error Reason</b>         | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---------------------------------------|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                | 1            | 2.00%                      | 14.29%                   |
| B INCOMPLETE/INACCURATE NARRATION     | 1            | 2.00%                      | 14.29%                   |
| C REPORTED INFORMATION NOT ACTED UPON | 1            | 2.00%                      | 14.29%                   |
| I INCORRECT CALCULATIONS              | 3            | 6.00%                      | 42.86%                   |
| J DATA ENTRY ERROR                    | 1            | 2.00%                      | 14.29%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 3             | 6.00%                      |
| HOUSEHOLD COMPOSITION          | 1             | 2.00%                      |
| UNEARNED INCOME                | 3             | 6.00%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

2402

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 50        |
| Correct Cases         | 44 88.00% |
| Error Cases           | 6 12.00%  |

| <b>Counts by Error Reason</b>         | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---------------------------------------|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                | 1            | 2.00%                      | 16.67%                   |
| B INCOMPLETE/INACCURATE NARRATION     | 1            | 2.00%                      | 16.67%                   |
| D POLICY INCORRECTLY APPLIED          | 1            | 2.00%                      | 16.67%                   |
| F INFORMATION DISCOVERED THROUGH SMUX | 1            | 2.00%                      | 16.67%                   |
| I INCORRECT CALCULATIONS              | 1            | 2.00%                      | 16.67%                   |
| J DATA ENTRY ERROR                    | 1            | 2.00%                      | 16.67%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 3             | 6.00%                      |
| UNEARNED INCOME                | 3             | 6.00%                      |

# SNAP Targeted Review Monthly Totals

Review Month 4/2011

## CAF Branches

2404

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 30        |
| Correct Cases         | 21 70.00% |
| Error Cases           | 9 30.00%  |

| <b>Counts by Error Reason</b>          | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|--|--------------|----------------------------|--------------------------|
| B INCOMPLETE/INACCURATE NARRATION      | 1            | 3.33%                      | 11.11%                   |
| C REPORTED INFORMATION NOT ACTED UPON  | 2            | 6.67%                      | 22.22%                   |
| D POLICY INCORRECTLY APPLIED           | 3            | 10.00%                     | 33.33%                   |
| G INFORMATION DISCOVERED THROUGH WQY2/ | 1            | 3.33%                      | 11.11%                   |
| I INCORRECT CALCULATIONS               | 1            | 3.33%                      | 11.11%                   |
| J DATA ENTRY ERROR                     | 1            | 3.33%                      | 11.11%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 3             | 10.00%                     |
| HOUSEHOLD COMPOSITION          | 1             | 3.33%                      |
| UNEARNED INCOME                | 5             | 16.67%                     |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**2405**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 30     |
| Correct Cases         | 29 | 96.67% |
| Error Cases           | 1  | 3.33%  |

| <b>Counts by Error Reason</b> | <b>Total</b> | <b>% of<br/>reviewed<br/>cases</b> | <b>% of<br/>total<br/>errors</b> |
|-------------------------------|--------------|------------------------------------|----------------------------------|
| A VERIFICATION MISSING        | 1            | 3.33%                              | 100.00%                          |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of<br/>reviewed<br/>cases</b> |
|--------------------------------|---------------|------------------------------------|
| EARNED INCOME                  | 1             | 3.33%                              |

SNAP Targeted Review Monthly Totals

Review Month 4/2011

*CAF Branches*

2701

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 30     |
| Correct Cases         | 29 | 96.67% |
| Error Cases           | 1  | 3.33%  |

| <b>Counts by Error Reason</b> | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|-------------------------------|--------------|----------------------------|--------------------------|
| J DATA ENTRY ERROR            | 1            | 3.33%                      | 100.00%                  |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 1             | 3.33%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**3601**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 50     |
| Correct Cases         | 39 | 78.00% |
| Error Cases           | 11 | 22.00% |

| <b>Counts by Error Reason</b>          | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|--|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                 | 1            | 2.00%                      | 9.09%                    |
| D POLICY INCORRECTLY APPLIED           | 4            | 8.00%                      | 36.36%                   |
| E INFORMATION DISCOVERED THROUGH WAGE/ | 1            | 2.00%                      | 9.09%                    |
| I INCORRECT CALCULATIONS               | 3            | 6.00%                      | 27.27%                   |
| K MISSING APPLICATION                  | 2            | 4.00%                      | 18.18%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 8             | 16.00%                     |
| HOUSEHOLD COMPOSITION          | 4             | 8.00%                      |
| UNEARNED INCOME                | 5             | 10.00%                     |



## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

#### **CAF Dist 03**

|                       |            |
|-----------------------|------------|
| <b>Cases Reviewed</b> | 270        |
| Correct Cases         | 229 84.81% |
| Error Cases           | 41 15.19%  |

| <b>Counts by Error Reason</b>              | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|--|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                     | 5            | 1.85%                      | 12.20%                   |
| B INCOMPLETE/INACCURATE NARRATION          | 3            | 1.11%                      | 7.32%                    |
| C REPORTED INFORMATION NOT ACTED UPON      | 3            | 1.11%                      | 7.32%                    |
| D POLICY INCORRECTLY APPLIED               | 10           | 3.70%                      | 24.39%                   |
| E INFORMATION DISCOVERED THROUGH WAGE/ECLM | 1            | 0.37%                      | 2.44%                    |
| F INFORMATION DISCOVERED THROUGH SMUX      | 1            | 0.37%                      | 2.44%                    |
| G INFORMATION DISCOVERED THROUGH WQY2/W204 | 1            | 0.37%                      | 2.44%                    |
| I INCORRECT CALCULATIONS                   | 9            | 3.33%                      | 21.95%                   |
| J DATA ENTRY ERROR                         | 5            | 1.85%                      | 12.20%                   |
| K MISSING APPLICATION                      | 3            | 1.11%                      | 7.32%                    |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 25            | 9.26%                      |
| HOUSEHOLD COMPOSITION          | 7             | 2.59%                      |
| UNEARNED INCOME                | 17            | 6.30%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**0201**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 40     |
| Correct Cases         | 39 | 97.50% |
| Error Cases           | 1  | 2.50%  |

| <b>Counts by Error Reason</b>             | <b>Total</b> | <b>% of<br/>reviewed<br/>cases</b> | <b>% of<br/>total<br/>errors</b> |
|---|--------------|------------------------------------|----------------------------------|
| P INSUFFICIENT INFO FROM INTERVIEW OR PEN | 1            | 2.50%                              | 100.00%                          |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of<br/>reviewed<br/>cases</b> |
|--------------------------------|---------------|------------------------------------|
| EARNED INCOME                  | 1             | 2.50%                              |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**2101**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 30     |
| Correct Cases         | 25 | 83.33% |
| Error Cases           | 5  | 16.67% |

| <b>Counts by Error Reason</b>         | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---------------------------------------|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                | 1            | 3.33%                      | 20.00%                   |
| B INCOMPLETE/INACCURATE NARRATION     | 1            | 3.33%                      | 20.00%                   |
| C REPORTED INFORMATION NOT ACTED UPON | 2            | 6.67%                      | 40.00%                   |
| I INCORRECT CALCULATIONS              | 1            | 3.33%                      | 20.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 3             | 10.00%                     |
| UNEARNED INCOME                | 2             | 6.67%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**2201**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 30     |
| Correct Cases         | 25 | 83.33% |
| Error Cases           | 5  | 16.67% |

| <b>Counts by Error Reason</b>         | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---------------------------------------|--------------|----------------------------|--------------------------|
| C REPORTED INFORMATION NOT ACTED UPON | 1            | 3.33%                      | 20.00%                   |
| D POLICY INCORRECTLY APPLIED          | 1            | 3.33%                      | 20.00%                   |
| I INCORRECT CALCULATIONS              | 2            | 6.67%                      | 40.00%                   |
| J DATA ENTRY ERROR                    | 1            | 3.33%                      | 20.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 5             | 16.67%                     |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

2202

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 27        |
| Correct Cases         | 26 96.30% |
| Error Cases           | 1 3.70%   |

| <b>Counts by Error Reason</b> | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|-------------------------------|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING        | 1            | 3.70%                      | 100.00%                  |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 1             | 3.70%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

2203

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 50     |
| Correct Cases         | 46 | 92.00% |
| Error Cases           | 4  | 8.00%  |

| <b>Counts by Error Reason</b>          | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|--|--------------|----------------------------|--------------------------|
| B INCOMPLETE/INACCURATE NARRATION      | 1            | 2.00%                      | 25.00%                   |
| C REPORTED INFORMATION NOT ACTED UPON  | 1            | 2.00%                      | 25.00%                   |
| E INFORMATION DISCOVERED THROUGH WAGE/ | 1            | 2.00%                      | 25.00%                   |
| I INCORRECT CALCULATIONS               | 1            | 2.00%                      | 25.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 2             | 4.00%                      |
| HOUSEHOLD COMPOSITION          | 1             | 2.00%                      |
| UNEARNED INCOME                | 1             | 2.00%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

#### **CAF Dist 04**

|                       |            |
|-----------------------|------------|
| <b>Cases Reviewed</b> | 177        |
| Correct Cases         | 161 90.96% |
| Error Cases           | 16 9.04%   |

| <b>Counts by Error Reason</b>                   | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                          | 2            | 1.13%                      | 12.50%                   |
| B INCOMPLETE/INACCURATE NARRATION               | 2            | 1.13%                      | 12.50%                   |
| C REPORTED INFORMATION NOT ACTED UPON           | 4            | 2.26%                      | 25.00%                   |
| D POLICY INCORRECTLY APPLIED                    | 1            | 0.56%                      | 6.25%                    |
| E INFORMATION DISCOVERED THROUGH WAGE/ECLM      | 1            | 0.56%                      | 6.25%                    |
| I INCORRECT CALCULATIONS                        | 4            | 2.26%                      | 25.00%                   |
| J DATA ENTRY ERROR                              | 1            | 0.56%                      | 6.25%                    |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEND REQU | 1            | 0.56%                      | 6.25%                    |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 12            | 6.78%                      |
| HOUSEHOLD COMPOSITION          | 1             | 0.56%                      |
| UNEARNED INCOME                | 3             | 1.69%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**1101**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 50     |
| Correct Cases         | 47 | 94.00% |
| Error Cases           | 3  | 6.00%  |

| <b>Counts by Error Reason</b>         | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---------------------------------------|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                | 1            | 2.00%                      | 33.33%                   |
| D POLICY INCORRECTLY APPLIED          | 1            | 2.00%                      | 33.33%                   |
| F INFORMATION DISCOVERED THROUGH SMUX | 1            | 2.00%                      | 33.33%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| HOUSEHOLD COMPOSITION          | 1             | 2.00%                      |
| UNEARNED INCOME                | 2             | 4.00%                      |



## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

1102

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 40        |
| Correct Cases         | 37 92.50% |
| Error Cases           | 3 7.50%   |

| <b>Counts by Error Reason</b>          | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|--|--------------|----------------------------|--------------------------|
| B INCOMPLETE/INACCURATE NARRATION      | 1            | 2.50%                      | 33.33%                   |
| E INFORMATION DISCOVERED THROUGH WAGE/ | 1            | 2.50%                      | 33.33%                   |
| I INCORRECT CALCULATIONS               | 1            | 2.50%                      | 33.33%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 1             | 2.50%                      |
| UNEARNED INCOME                | 2             | 5.00%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

2001

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 50        |
| Correct Cases         | 38 76.00% |
| Error Cases           | 12 24.00% |

| <b>Counts by Error Reason</b>             | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---|--------------|----------------------------|--------------------------|
| C REPORTED INFORMATION NOT ACTED UPON     | 1            | 2.00%                      | 8.33%                    |
| D POLICY INCORRECTLY APPLIED              | 2            | 4.00%                      | 16.67%                   |
| I INCORRECT CALCULATIONS                  | 1            | 2.00%                      | 8.33%                    |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEN | 8            | 16.00%                     | 66.67%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 6             | 12.00%                     |
| HOUSEHOLD COMPOSITION          | 2             | 4.00%                      |
| UNEARNED INCOME                | 4             | 8.00%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

2002

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 50     |
| Correct Cases         | 47 | 94.00% |
| Error Cases           | 3  | 6.00%  |

| <b>Counts by Error Reason</b>             | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---|--------------|----------------------------|--------------------------|
| P INSUFFICIENT INFO FROM INTERVIEW OR PEN | 3            | 6.00%                      | 100.00%                  |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 1             | 2.00%                      |
| HOUSEHOLD COMPOSITION          | 2             | 4.00%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

2003

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 30        |
| Correct Cases         | 24 80.00% |
| Error Cases           | 6 20.00%  |

| <b>Counts by Error Reason</b>             | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                    | 1            | 3.33%                      | 16.67%                   |
| I INCORRECT CALCULATIONS                  | 1            | 3.33%                      | 16.67%                   |
| J DATA ENTRY ERROR                        | 1            | 3.33%                      | 16.67%                   |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEN | 3            | 10.00%                     | 50.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 3             | 10.00%                     |
| UNEARNED INCOME                | 4             | 13.33%                     |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**3201**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 20     |
| Correct Cases         | 17 | 85.00% |
| Error Cases           | 3  | 15.00% |

| <b>Counts by Error Reason</b>         | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---------------------------------------|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                | 1            | 5.00%                      | 33.33%                   |
| C REPORTED INFORMATION NOT ACTED UPON | 1            | 5.00%                      | 33.33%                   |
| I INCORRECT CALCULATIONS              | 1            | 5.00%                      | 33.33%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 1             | 5.00%                      |
| HOUSEHOLD COMPOSITION          | 1             | 5.00%                      |
| UNEARNED INCOME                | 1             | 5.00%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

#### **CAF Dist 05**

|                       |            |
|-----------------------|------------|
| <b>Cases Reviewed</b> | 240        |
| Correct Cases         | 210 87.50% |
| Error Cases           | 30 12.50%  |

| <b>Counts by Error Reason</b>                   | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                          | 3            | 1.25%                      | 10.00%                   |
| B INCOMPLETE/INACCURATE NARRATION               | 1            | 0.42%                      | 3.33%                    |
| C REPORTED INFORMATION NOT ACTED UPON           | 2            | 0.83%                      | 6.67%                    |
| D POLICY INCORRECTLY APPLIED                    | 3            | 1.25%                      | 10.00%                   |
| E INFORMATION DISCOVERED THROUGH WAGE/ECLM      | 1            | 0.42%                      | 3.33%                    |
| F INFORMATION DISCOVERED THROUGH SMUX           | 1            | 0.42%                      | 3.33%                    |
| I INCORRECT CALCULATIONS                        | 4            | 1.67%                      | 13.33%                   |
| J DATA ENTRY ERROR                              | 1            | 0.42%                      | 3.33%                    |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEND REQU | 14           | 5.83%                      | 46.67%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 12            | 5.00%                      |
| HOUSEHOLD COMPOSITION          | 6             | 2.50%                      |
| UNEARNED INCOME                | 13            | 5.42%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**1001**

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 50        |
| Correct Cases         | 38 76.00% |
| Error Cases           | 12 24.00% |

| <b>Counts by Error Reason</b>             | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                    | 2            | 4.00%                      | 16.67%                   |
| C REPORTED INFORMATION NOT ACTED UPON     | 1            | 2.00%                      | 8.33%                    |
| D POLICY INCORRECTLY APPLIED              | 1            | 2.00%                      | 8.33%                    |
| F INFORMATION DISCOVERED THROUGH SMUX     | 1            | 2.00%                      | 8.33%                    |
| G INFORMATION DISCOVERED THROUGH WQY2/    | 1            | 2.00%                      | 8.33%                    |
| I INCORRECT CALCULATIONS                  | 3            | 6.00%                      | 25.00%                   |
| J DATA ENTRY ERROR                        | 1            | 2.00%                      | 8.33%                    |
| K MISSING APPLICATION                     | 1            | 2.00%                      | 8.33%                    |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEN | 1            | 2.00%                      | 8.33%                    |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 8             | 16.00%                     |
| HOUSEHOLD COMPOSITION          | 4             | 8.00%                      |
| UNEARNED INCOME                | 3             | 6.00%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**1002**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 20     |
| Correct Cases         | 18 | 90.00% |
| Error Cases           | 2  | 10.00% |

| <b>Counts by Error Reason</b> |   | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|-------------------------------|---|--------------|----------------------------|--------------------------|
| I                             | INCORRECT CALCULATIONS                  | 1            | 5.00%                      | 50.00%                   |
| P                             | INSUFFICIENT INFO FROM INTERVIEW OR PEN | 1            | 5.00%                      | 50.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 2             | 10.00%                     |



# SNAP Targeted Review Monthly Totals

Review Month 4/2011

## CAF Branches

### CAF Dist 06

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 70     |
| Correct Cases         | 56 | 80.00% |
| Error Cases           | 14 | 20.00% |

| <b>Counts by Error Reason</b>                   | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                          | 2            | 2.86%                      | 14.29%                   |
| C REPORTED INFORMATION NOT ACTED UPON           | 1            | 1.43%                      | 7.14%                    |
| D POLICY INCORRECTLY APPLIED                    | 1            | 1.43%                      | 7.14%                    |
| F INFORMATION DISCOVERED THROUGH SMUX           | 1            | 1.43%                      | 7.14%                    |
| G INFORMATION DISCOVERED THROUGH WQY2/W204      | 1            | 1.43%                      | 7.14%                    |
| I INCORRECT CALCULATIONS                        | 4            | 5.71%                      | 28.57%                   |
| J DATA ENTRY ERROR                              | 1            | 1.43%                      | 7.14%                    |
| K MISSING APPLICATION                           | 1            | 1.43%                      | 7.14%                    |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEND REQU | 2            | 2.86%                      | 14.29%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 10            | 14.29%                     |
| HOUSEHOLD COMPOSITION          | 4             | 5.71%                      |
| UNEARNED INCOME                | 3             | 4.29%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**0601**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 30     |
| Correct Cases         | 25 | 83.33% |
| Error Cases           | 5  | 16.67% |

| <b>Counts by Error Reason</b>          | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|--|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                 | 1            | 3.33%                      | 20.00%                   |
| B INCOMPLETE/INACCURATE NARRATION      | 1            | 3.33%                      | 20.00%                   |
| C REPORTED INFORMATION NOT ACTED UPON  | 2            | 6.67%                      | 40.00%                   |
| G INFORMATION DISCOVERED THROUGH WQY2/ | 1            | 3.33%                      | 20.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 4             | 13.33%                     |
| UNEARNED INCOME                | 1             | 3.33%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**0801**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 20     |
| Correct Cases         | 13 | 65.00% |
| Error Cases           | 7  | 35.00% |

| <b>Counts by Error Reason</b>     | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|-----------------------------------|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING            | 1            | 5.00%                      | 14.29%                   |
| B INCOMPLETE/INACCURATE NARRATION | 5            | 25.00%                     | 71.43%                   |
| I INCORRECT CALCULATIONS          | 1            | 5.00%                      | 14.29%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 4             | 20.00%                     |
| HOUSEHOLD COMPOSITION          | 1             | 5.00%                      |
| UNEARNED INCOME                | 2             | 10.00%                     |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

#### **CAF Dist 07**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 50     |
| Correct Cases         | 38 | 76.00% |
| Error Cases           | 12 | 24.00% |

| <b>Counts by Error Reason</b>              | <b>Total</b> | <b>% of<br/>reviewed<br/>cases</b> | <b>% of<br/>total<br/>errors</b> |
|--|--------------|------------------------------------|----------------------------------|
| A VERIFICATION MISSING                     | 2            | 4.00%                              | 16.67%                           |
| B INCOMPLETE/INACCURATE NARRATION          | 6            | 12.00%                             | 50.00%                           |
| C REPORTED INFORMATION NOT ACTED UPON      | 2            | 4.00%                              | 16.67%                           |
| G INFORMATION DISCOVERED THROUGH WQY2/W204 | 1            | 2.00%                              | 8.33%                            |
| I INCORRECT CALCULATIONS                   | 1            | 2.00%                              | 8.33%                            |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of<br/>reviewed<br/>cases</b> |
|--------------------------------|---------------|------------------------------------|
| EARNED INCOME                  | 8             | 16.00%                             |
| HOUSEHOLD COMPOSITION          | 1             | 2.00%                              |
| UNEARNED INCOME                | 3             | 6.00%                              |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**1501**

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 29        |
| Correct Cases         | 27 93.10% |
| Error Cases           | 2 6.90%   |

| <b>Counts by Error Reason</b>             | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---|--------------|----------------------------|--------------------------|
| K MISSING APPLICATION                     | 1            | 3.45%                      | 50.00%                   |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEN | 1            | 3.45%                      | 50.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 1             | 3.45%                      |
| HOUSEHOLD COMPOSITION          | 1             | 3.45%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**1502**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 20     |
| Correct Cases         | 18 | 90.00% |
| Error Cases           | 2  | 10.00% |

| <b>Counts by Error Reason</b>     | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|-----------------------------------|--------------|----------------------------|--------------------------|
| B INCOMPLETE/INACCURATE NARRATION | 1            | 5.00%                      | 50.00%                   |
| I INCORRECT CALCULATIONS          | 1            | 5.00%                      | 50.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 2             | 10.00%                     |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**1503**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 50     |
| Correct Cases         | 46 | 92.00% |
| Error Cases           | 4  | 8.00%  |

| <b>Counts by Error Reason</b>             | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                    | 2            | 4.00%                      | 50.00%                   |
| D POLICY INCORRECTLY APPLIED              | 1            | 2.00%                      | 25.00%                   |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEN | 1            | 2.00%                      | 25.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 2             | 4.00%                      |
| UNEARNED INCOME                | 2             | 4.00%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**1504**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 30     |
| Correct Cases         | 27 | 90.00% |
| Error Cases           | 3  | 10.00% |

| <b>Counts by Error Reason</b>             | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---|--------------|----------------------------|--------------------------|
| H INFORMATION DISCOVERED THROUGH PROVI    | 1            | 3.33%                      | 33.33%                   |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEN | 2            | 6.67%                      | 66.67%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 3             | 10.00%                     |



## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

1505

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 30        |
| Correct Cases         | 26 86.67% |
| Error Cases           | 4 13.33%  |

| <b>Counts by Error Reason</b>          | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|--|--------------|----------------------------|--------------------------|
| B INCOMPLETE/INACCURATE NARRATION      | 2            | 6.67%                      | 50.00%                   |
| E INFORMATION DISCOVERED THROUGH WAGE/ | 1            | 3.33%                      | 25.00%                   |
| K MISSING APPLICATION                  | 1            | 3.33%                      | 25.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 1             | 3.33%                      |
| HOUSEHOLD COMPOSITION          | 1             | 3.33%                      |
| UNEARNED INCOME                | 2             | 6.67%                      |

# SNAP Targeted Review Monthly Totals

Review Month 4/2011

## CAF Branches

1701

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 50     |
| Correct Cases         | 43 | 86.00% |
| Error Cases           | 7  | 14.00% |

| <b>Counts by Error Reason</b>             | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                    | 1            | 2.00%                      | 14.29%                   |
| C REPORTED INFORMATION NOT ACTED UPON     | 1            | 2.00%                      | 14.29%                   |
| I INCORRECT CALCULATIONS                  | 2            | 4.00%                      | 28.57%                   |
| J DATA ENTRY ERROR                        | 2            | 4.00%                      | 28.57%                   |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEN | 1            | 2.00%                      | 14.29%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 6             | 12.00%                     |
| UNEARNED INCOME                | 1             | 2.00%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

1702

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 20     |
| Correct Cases         | 18 | 90.00% |
| Error Cases           | 2  | 10.00% |

| <b>Counts by Error Reason</b>          | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|--|--------------|----------------------------|--------------------------|
| E INFORMATION DISCOVERED THROUGH WAGE/ | 1            | 5.00%                      | 50.00%                   |
| I INCORRECT CALCULATIONS               | 1            | 5.00%                      | 50.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 1             | 5.00%                      |
| UNEARNED INCOME                | 1             | 5.00%                      |

# SNAP Targeted Review Monthly Totals

Review Month 4/2011

## CAF Branches

### CAF Dist 08

|                       |            |
|-----------------------|------------|
| <b>Cases Reviewed</b> | 229        |
| Correct Cases         | 205 89.52% |
| Error Cases           | 24 10.48%  |

| <b>Counts by Error Reason</b>                   | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                          | 3            | 1.31%                      | 12.50%                   |
| B INCOMPLETE/INACCURATE NARRATION               | 3            | 1.31%                      | 12.50%                   |
| C REPORTED INFORMATION NOT ACTED UPON           | 1            | 0.44%                      | 4.17%                    |
| D POLICY INCORRECTLY APPLIED                    | 1            | 0.44%                      | 4.17%                    |
| E INFORMATION DISCOVERED THROUGH WAGE/ECLM      | 2            | 0.87%                      | 8.33%                    |
| H INFORMATION DISCOVERED THROUGH PROVIDER SYS   | 1            | 0.44%                      | 4.17%                    |
| I INCORRECT CALCULATIONS                        | 4            | 1.75%                      | 16.67%                   |
| J DATA ENTRY ERROR                              | 2            | 0.87%                      | 8.33%                    |
| K MISSING APPLICATION                           | 2            | 0.87%                      | 8.33%                    |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEND REQU | 5            | 2.18%                      | 20.83%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 16            | 6.99%                      |
| HOUSEHOLD COMPOSITION          | 2             | 0.87%                      |
| UNEARNED INCOME                | 6             | 2.62%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

*CAF Branches*

**1202/3301**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 21     |
| Correct Cases         | 19 | 90.48% |
| Error Cases           | 2  | 9.52%  |

| <b>Counts by Error Reason</b>         | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---------------------------------------|--------------|----------------------------|--------------------------|
| B INCOMPLETE/INACCURATE NARRATION     | 1            | 4.76%                      | 50.00%                   |
| C REPORTED INFORMATION NOT ACTED UPON | 1            | 4.76%                      | 50.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 2             | 9.52%                      |
| HOUSEHOLD COMPOSITION          | 1             | 4.76%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**3302**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 21     |
| Correct Cases         | 17 | 80.95% |
| Error Cases           | 4  | 19.05% |

| <b>Counts by Error Reason</b>         | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---------------------------------------|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                | 1            | 4.76%                      | 25.00%                   |
| C REPORTED INFORMATION NOT ACTED UPON | 2            | 9.52%                      | 50.00%                   |
| D POLICY INCORRECTLY APPLIED          | 1            | 4.76%                      | 25.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 2             | 9.52%                      |
| HOUSEHOLD COMPOSITION          | 1             | 4.76%                      |
| UNEARNED INCOME                | 2             | 9.52%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

#### **CAF Dist 09**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 42     |
| Correct Cases         | 36 | 85.71% |
| Error Cases           | 6  | 14.29% |

| <b>Counts by Error Reason</b>         | <b>Total</b> | <b>% of<br/>reviewed<br/>cases</b> | <b>% of<br/>total<br/>errors</b> |
|---------------------------------------|--------------|------------------------------------|----------------------------------|
| A VERIFICATION MISSING                | 1            | 2.38%                              | 16.67%                           |
| B INCOMPLETE/INACCURATE NARRATION     | 1            | 2.38%                              | 16.67%                           |
| C REPORTED INFORMATION NOT ACTED UPON | 3            | 7.14%                              | 50.00%                           |
| D POLICY INCORRECTLY APPLIED          | 1            | 2.38%                              | 16.67%                           |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of<br/>reviewed<br/>cases</b> |
|--------------------------------|---------------|------------------------------------|
| EARNED INCOME                  | 4             | 9.52%                              |
| HOUSEHOLD COMPOSITION          | 2             | 4.76%                              |
| UNEARNED INCOME                | 2             | 4.76%                              |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**0901**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 50     |
| Correct Cases         | 47 | 94.00% |
| Error Cases           | 3  | 6.00%  |

| <b>Counts by Error Reason</b>             | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---|--------------|----------------------------|--------------------------|
| C REPORTED INFORMATION NOT ACTED UPON     | 1            | 2.00%                      | 33.33%                   |
| I INCORRECT CALCULATIONS                  | 1            | 2.00%                      | 33.33%                   |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEN | 1            | 2.00%                      | 33.33%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 2             | 4.00%                      |
| UNEARNED INCOME                | 1             | 2.00%                      |



## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

0902

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 30        |
| Correct Cases         | 24 80.00% |
| Error Cases           | 6 20.00%  |

| <b>Counts by Error Reason</b>         | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---------------------------------------|--------------|----------------------------|--------------------------|
| B INCOMPLETE/INACCURATE NARRATION     | 2            | 6.67%                      | 33.33%                   |
| C REPORTED INFORMATION NOT ACTED UPON | 2            | 6.67%                      | 33.33%                   |
| D POLICY INCORRECTLY APPLIED          | 1            | 3.33%                      | 16.67%                   |
| I INCORRECT CALCULATIONS              | 1            | 3.33%                      | 16.67%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 4             | 13.33%                     |
| UNEARNED INCOME                | 2             | 6.67%                      |

# SNAP Targeted Review Monthly Totals

Review Month 4/2011

## *CAF Branches*

**0903**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 20     |
| Correct Cases         | 19 | 95.00% |
| Error Cases           | 1  | 5.00%  |

| <b>Counts by Error Reason</b> | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|-------------------------------|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING        | 1            | 5.00%                      | 100.00%                  |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| UNEARNED INCOME                | 1             | 5.00%                      |

# SNAP Targeted Review Monthly Totals

Review Month 4/2011

## CAF Branches

1601

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 20     |
| Correct Cases         | 19 | 95.00% |
| Error Cases           | 1  | 5.00%  |

| <b>Counts by Error Reason</b> | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|-------------------------------|--------------|----------------------------|--------------------------|
| D POLICY INCORRECTLY APPLIED  | 1            | 5.00%                      | 100.00%                  |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| UNEARNED INCOME                | 1             | 5.00%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

1602/1603

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 30        |
| Correct Cases         | 25 83.33% |
| Error Cases           | 5 16.67%  |

| <b>Counts by Error Reason</b>             | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                    | 1            | 3.33%                      | 20.00%                   |
| C REPORTED INFORMATION NOT ACTED UPON     | 1            | 3.33%                      | 20.00%                   |
| E INFORMATION DISCOVERED THROUGH WAGE/    | 1            | 3.33%                      | 20.00%                   |
| I INCORRECT CALCULATIONS                  | 1            | 3.33%                      | 20.00%                   |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEN | 1            | 3.33%                      | 20.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 2             | 6.67%                      |
| UNEARNED INCOME                | 3             | 10.00%                     |

# SNAP Targeted Review Monthly Totals

Review Month 4/2011

## CAF Branches

### CAF Dist 10

|                       |            |
|-----------------------|------------|
| <b>Cases Reviewed</b> | 150        |
| Correct Cases         | 134 89.33% |
| Error Cases           | 16 10.67%  |

| <b>Counts by Error Reason</b>                   | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                          | 2            | 1.33%                      | 12.50%                   |
| B INCOMPLETE/INACCURATE NARRATION               | 2            | 1.33%                      | 12.50%                   |
| C REPORTED INFORMATION NOT ACTED UPON           | 4            | 2.67%                      | 25.00%                   |
| D POLICY INCORRECTLY APPLIED                    | 2            | 1.33%                      | 12.50%                   |
| E INFORMATION DISCOVERED THROUGH WAGE/ECLM      | 1            | 0.67%                      | 6.25%                    |
| I INCORRECT CALCULATIONS                        | 3            | 2.00%                      | 18.75%                   |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEND REQU | 2            | 1.33%                      | 12.50%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 8             | 5.33%                      |
| UNEARNED INCOME                | 8             | 5.33%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

1801/1802

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 50     |
| Correct Cases         | 44 | 88.00% |
| Error Cases           | 6  | 12.00% |

| <b>Counts by Error Reason</b>             | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                    | 1            | 2.00%                      | 16.67%                   |
| F INFORMATION DISCOVERED THROUGH SMUX     | 1            | 2.00%                      | 16.67%                   |
| H INFORMATION DISCOVERED THROUGH PROVI    | 1            | 2.00%                      | 16.67%                   |
| I INCORRECT CALCULATIONS                  | 1            | 2.00%                      | 16.67%                   |
| J DATA ENTRY ERROR                        | 1            | 2.00%                      | 16.67%                   |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEN | 1            | 2.00%                      | 16.67%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 3             | 6.00%                      |
| UNEARNED INCOME                | 3             | 6.00%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

#### **CAF Dist 11**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 50     |
| Correct Cases         | 44 | 88.00% |
| Error Cases           | 6  | 12.00% |

| <b>Counts by Error Reason</b>                   | <b>Total</b> | <b>% of<br/>reviewed<br/>cases</b> | <b>% of<br/>total<br/>errors</b> |
|---|--------------|------------------------------------|----------------------------------|
| A VERIFICATION MISSING                          | 1            | 2.00%                              | 16.67%                           |
| F INFORMATION DISCOVERED THROUGH SMUX           | 1            | 2.00%                              | 16.67%                           |
| H INFORMATION DISCOVERED THROUGH PROVIDER SYS   | 1            | 2.00%                              | 16.67%                           |
| I INCORRECT CALCULATIONS                        | 1            | 2.00%                              | 16.67%                           |
| J DATA ENTRY ERROR                              | 1            | 2.00%                              | 16.67%                           |
| P INSUFFICIENT INFO FROM INTERVIEW OR PEND REQU | 1            | 2.00%                              | 16.67%                           |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of<br/>reviewed<br/>cases</b> |
|--------------------------------|---------------|------------------------------------|
| EARNED INCOME                  | 3             | 6.00%                              |
| UNEARNED INCOME                | 3             | 6.00%                              |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**3001**

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 20        |
| Correct Cases         | 18 90.00% |
| Error Cases           | 2 10.00%  |

| <b>Counts by Error Reason</b> | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|-------------------------------|--------------|----------------------------|--------------------------|
| D POLICY INCORRECTLY APPLIED  | 1            | 5.00%                      | 50.00%                   |
| I INCORRECT CALCULATIONS      | 1            | 5.00%                      | 50.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 1             | 5.00%                      |
| UNEARNED INCOME                | 1             | 5.00%                      |



## SNAP Targeted Review Monthly Totals

Review Month 4/2011

*CAF Branches*

**3003/3005**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 30     |
| Correct Cases         | 26 | 86.67% |
| Error Cases           | 4  | 13.33% |

| <b>Counts by Error Reason</b>          | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|--|--------------|----------------------------|--------------------------|
| B INCOMPLETE/INACCURATE NARRATION      | 1            | 3.33%                      | 25.00%                   |
| C REPORTED INFORMATION NOT ACTED UPON  | 1            | 3.33%                      | 25.00%                   |
| E INFORMATION DISCOVERED THROUGH WAGE/ | 1            | 3.33%                      | 25.00%                   |
| I INCORRECT CALCULATIONS               | 1            | 3.33%                      | 25.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 3             | 10.00%                     |
| UNEARNED INCOME                | 1             | 3.33%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**3004**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 20     |
| Correct Cases         | 19 | 95.00% |
| Error Cases           | 1  | 5.00%  |

| <b>Counts by Error Reason</b>         | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---------------------------------------|--------------|----------------------------|--------------------------|
| F INFORMATION DISCOVERED THROUGH SMUX | 1            | 5.00%                      | 100.00%                  |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| UNEARNED INCOME                | 1             | 5.00%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

#### **CAF Dist 12**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 70     |
| Correct Cases         | 63 | 90.00% |
| Error Cases           | 7  | 10.00% |

| <b>Counts by Error Reason</b>              | <b>Total</b> | <b>% of<br/>reviewed<br/>cases</b> | <b>% of<br/>total<br/>errors</b> |
|--|--------------|------------------------------------|----------------------------------|
| B INCOMPLETE/INACCURATE NARRATION          | 1            | 1.43%                              | 14.29%                           |
| C REPORTED INFORMATION NOT ACTED UPON      | 1            | 1.43%                              | 14.29%                           |
| D POLICY INCORRECTLY APPLIED               | 1            | 1.43%                              | 14.29%                           |
| E INFORMATION DISCOVERED THROUGH WAGE/ECLM | 1            | 1.43%                              | 14.29%                           |
| F INFORMATION DISCOVERED THROUGH SMUX      | 1            | 1.43%                              | 14.29%                           |
| I INCORRECT CALCULATIONS                   | 2            | 2.86%                              | 28.57%                           |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of<br/>reviewed<br/>cases</b> |
|--------------------------------|---------------|------------------------------------|
| EARNED INCOME                  | 4             | 5.71%                              |
| UNEARNED INCOME                | 3             | 4.29%                              |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**0101**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 20     |
| Correct Cases         | 18 | 90.00% |
| Error Cases           | 2  | 10.00% |

| <b>Counts by Error Reason</b>     | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|-----------------------------------|--------------|----------------------------|--------------------------|
| B INCOMPLETE/INACCURATE NARRATION | 1            | 5.00%                      | 50.00%                   |
| D POLICY INCORRECTLY APPLIED      | 1            | 5.00%                      | 50.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 1             | 5.00%                      |
| HOUSEHOLD COMPOSITION          | 1             | 5.00%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**3101/3102**

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 30        |
| Correct Cases         | 24 80.00% |
| Error Cases           | 6 20.00%  |

| <b>Counts by Error Reason</b>          | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|--|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                 | 1            | 3.33%                      | 16.67%                   |
| B INCOMPLETE/INACCURATE NARRATION      | 1            | 3.33%                      | 16.67%                   |
| C REPORTED INFORMATION NOT ACTED UPON  | 1            | 3.33%                      | 16.67%                   |
| D POLICY INCORRECTLY APPLIED           | 2            | 6.67%                      | 33.33%                   |
| E INFORMATION DISCOVERED THROUGH WAGE/ | 1            | 3.33%                      | 16.67%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 3             | 10.00%                     |
| HOUSEHOLD COMPOSITION          | 1             | 3.33%                      |
| UNEARNED INCOME                | 2             | 6.67%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

#### **CAF Dist 13**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 50     |
| Correct Cases         | 42 | 84.00% |
| Error Cases           | 8  | 16.00% |

| <b>Counts by Error Reason</b>              | <b>Total</b> | <b>% of<br/>reviewed<br/>cases</b> | <b>% of<br/>total<br/>errors</b> |
|--|--------------|------------------------------------|----------------------------------|
| A VERIFICATION MISSING                     | 1            | 2.00%                              | 12.50%                           |
| B INCOMPLETE/INACCURATE NARRATION          | 2            | 4.00%                              | 25.00%                           |
| C REPORTED INFORMATION NOT ACTED UPON      | 1            | 2.00%                              | 12.50%                           |
| D POLICY INCORRECTLY APPLIED               | 3            | 6.00%                              | 37.50%                           |
| E INFORMATION DISCOVERED THROUGH WAGE/ECLM | 1            | 2.00%                              | 12.50%                           |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of<br/>reviewed<br/>cases</b> |
|--------------------------------|---------------|------------------------------------|
| EARNED INCOME                  | 4             | 8.00%                              |
| HOUSEHOLD COMPOSITION          | 2             | 4.00%                              |
| UNEARNED INCOME                | 2             | 4.00%                              |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

1201/1301

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 20        |
| Correct Cases         | 13 65.00% |
| Error Cases           | 7 35.00%  |

| <b>Counts by Error Reason</b>     | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|-----------------------------------|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING            | 1            | 5.00%                      | 14.29%                   |
| B INCOMPLETE/INACCURATE NARRATION | 5            | 25.00%                     | 71.43%                   |
| D POLICY INCORRECTLY APPLIED      | 1            | 5.00%                      | 14.29%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 3             | 15.00%                     |
| HOUSEHOLD COMPOSITION          | 2             | 10.00%                     |
| UNEARNED INCOME                | 2             | 10.00%                     |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**2301**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 30     |
| Correct Cases         | 25 | 83.33% |
| Error Cases           | 5  | 16.67% |

| <b>Counts by Error Reason</b>     | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|-----------------------------------|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING            | 1            | 3.33%                      | 20.00%                   |
| B INCOMPLETE/INACCURATE NARRATION | 2            | 6.67%                      | 40.00%                   |
| I INCORRECT CALCULATIONS          | 1            | 3.33%                      | 20.00%                   |
| J DATA ENTRY ERROR                | 1            | 3.33%                      | 20.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 5             | 16.67%                     |



## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

#### **CAF Dist 14**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 50     |
| Correct Cases         | 38 | 76.00% |
| Error Cases           | 12 | 24.00% |

| <b>Counts by Error Reason</b>     | <b>Total</b> | <b>% of<br/>reviewed<br/>cases</b> | <b>% of<br/>total<br/>errors</b> |
|-----------------------------------|--------------|------------------------------------|----------------------------------|
| A VERIFICATION MISSING            | 2            | 4.00%                              | 16.67%                           |
| B INCOMPLETE/INACCURATE NARRATION | 7            | 14.00%                             | 58.33%                           |
| D POLICY INCORRECTLY APPLIED      | 1            | 2.00%                              | 8.33%                            |
| I INCORRECT CALCULATIONS          | 1            | 2.00%                              | 8.33%                            |
| J DATA ENTRY ERROR                | 1            | 2.00%                              | 8.33%                            |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of<br/>reviewed<br/>cases</b> |
|--------------------------------|---------------|------------------------------------|
| EARNED INCOME                  | 8             | 16.00%                             |
| HOUSEHOLD COMPOSITION          | 2             | 4.00%                              |
| UNEARNED INCOME                | 2             | 4.00%                              |

# SNAP Targeted Review Monthly Totals

Review Month 4/2011

## CAF Branches

0302

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 50        |
| Correct Cases         | 38 76.00% |
| Error Cases           | 12 24.00% |

| <b>Counts by Error Reason</b>          | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|--|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                 | 3            | 6.00%                      | 25.00%                   |
| C REPORTED INFORMATION NOT ACTED UPON  | 1            | 2.00%                      | 8.33%                    |
| D POLICY INCORRECTLY APPLIED           | 1            | 2.00%                      | 8.33%                    |
| E INFORMATION DISCOVERED THROUGH WAGE/ | 1            | 2.00%                      | 8.33%                    |
| F INFORMATION DISCOVERED THROUGH SMUX  | 1            | 2.00%                      | 8.33%                    |
| I INCORRECT CALCULATIONS               | 4            | 8.00%                      | 33.33%                   |
| K MISSING APPLICATION                  | 1            | 2.00%                      | 8.33%                    |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 8             | 16.00%                     |
| HOUSEHOLD COMPOSITION          | 2             | 4.00%                      |
| UNEARNED INCOME                | 2             | 4.00%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**0303**

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 50        |
| Correct Cases         | 39 78.00% |
| Error Cases           | 11 22.00% |

| <b>Counts by Error Reason</b>         | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|---------------------------------------|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                | 1            | 2.00%                      | 9.09%                    |
| B INCOMPLETE/INACCURATE NARRATION     | 1            | 2.00%                      | 9.09%                    |
| C REPORTED INFORMATION NOT ACTED UPON | 2            | 4.00%                      | 18.18%                   |
| D POLICY INCORRECTLY APPLIED          | 3            | 6.00%                      | 27.27%                   |
| I INCORRECT CALCULATIONS              | 3            | 6.00%                      | 27.27%                   |
| J DATA ENTRY ERROR                    | 1            | 2.00%                      | 9.09%                    |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 5             | 10.00%                     |
| UNEARNED INCOME                | 7             | 14.00%                     |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

#### **CAF Dist 15**

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 100       |
| Correct Cases         | 77 77.00% |
| Error Cases           | 23 23.00% |

| <b>Counts by Error Reason</b>              | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|--|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                     | 4            | 4.00%                      | 17.39%                   |
| B INCOMPLETE/INACCURATE NARRATION          | 1            | 1.00%                      | 4.35%                    |
| C REPORTED INFORMATION NOT ACTED UPON      | 3            | 3.00%                      | 13.04%                   |
| D POLICY INCORRECTLY APPLIED               | 4            | 4.00%                      | 17.39%                   |
| E INFORMATION DISCOVERED THROUGH WAGE/ECLM | 1            | 1.00%                      | 4.35%                    |
| F INFORMATION DISCOVERED THROUGH SMUX      | 1            | 1.00%                      | 4.35%                    |
| I INCORRECT CALCULATIONS                   | 7            | 7.00%                      | 30.43%                   |
| J DATA ENTRY ERROR                         | 1            | 1.00%                      | 4.35%                    |
| K MISSING APPLICATION                      | 1            | 1.00%                      | 4.35%                    |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 13            | 13.00%                     |
| HOUSEHOLD COMPOSITION          | 2             | 2.00%                      |
| UNEARNED INCOME                | 9             | 9.00%                      |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

**3401**

|                       |    |        |
|-----------------------|----|--------|
| <b>Cases Reviewed</b> |    | 20     |
| Correct Cases         | 10 | 50.00% |
| Error Cases           | 10 | 50.00% |

| <b>Counts by Error Reason</b>          | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|--|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                 | 3            | 15.00%                     | 30.00%                   |
| E INFORMATION DISCOVERED THROUGH WAGE/ | 1            | 5.00%                      | 10.00%                   |
| I INCORRECT CALCULATIONS               | 3            | 15.00%                     | 30.00%                   |
| K MISSING APPLICATION                  | 3            | 15.00%                     | 30.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 6             | 30.00%                     |
| HOUSEHOLD COMPOSITION          | 8             | 40.00%                     |
| UNEARNED INCOME                | 1             | 5.00%                      |

# SNAP Targeted Review Monthly Totals

Review Month 4/2011

## CAF Branches

3402

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 30        |
| Correct Cases         | 20 66.67% |
| Error Cases           | 10 33.33% |

| <b>Counts by Error Reason</b>          | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|--|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                 | 1            | 3.33%                      | 10.00%                   |
| B INCOMPLETE/INACCURATE NARRATION      | 1            | 3.33%                      | 10.00%                   |
| D POLICY INCORRECTLY APPLIED           | 4            | 13.33%                     | 40.00%                   |
| G INFORMATION DISCOVERED THROUGH WQY2/ | 1            | 3.33%                      | 10.00%                   |
| I INCORRECT CALCULATIONS               | 1            | 3.33%                      | 10.00%                   |
| J DATA ENTRY ERROR                     | 1            | 3.33%                      | 10.00%                   |
| K MISSING APPLICATION                  | 1            | 3.33%                      | 10.00%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 5             | 16.67%                     |
| HOUSEHOLD COMPOSITION          | 2             | 6.67%                      |
| UNEARNED INCOME                | 5             | 16.67%                     |

## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

3403

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 20        |
| Correct Cases         | 13 65.00% |
| Error Cases           | 7 35.00%  |

| <b>Counts by Error Reason</b>     | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|-----------------------------------|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING            | 2            | 10.00%                     | 28.57%                   |
| B INCOMPLETE/INACCURATE NARRATION | 1            | 5.00%                      | 14.29%                   |
| D POLICY INCORRECTLY APPLIED      | 3            | 15.00%                     | 42.86%                   |
| I INCORRECT CALCULATIONS          | 1            | 5.00%                      | 14.29%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 5             | 25.00%                     |
| HOUSEHOLD COMPOSITION          | 2             | 10.00%                     |
| UNEARNED INCOME                | 4             | 20.00%                     |

# SNAP Targeted Review Monthly Totals

Review Month 4/2011

## CAF Branches

3404

|                       |           |
|-----------------------|-----------|
| <b>Cases Reviewed</b> | 90        |
| Correct Cases         | 71 78.89% |
| Error Cases           | 19 21.11% |

| <b>Counts by Error Reason</b>          | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|--|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                 | 6            | 6.67%                      | 31.58%                   |
| B INCOMPLETE/INACCURATE NARRATION      | 3            | 3.33%                      | 15.79%                   |
| C REPORTED INFORMATION NOT ACTED UPON  | 1            | 1.11%                      | 5.26%                    |
| D POLICY INCORRECTLY APPLIED           | 2            | 2.22%                      | 10.53%                   |
| E INFORMATION DISCOVERED THROUGH WAGE/ | 2            | 2.22%                      | 10.53%                   |
| F INFORMATION DISCOVERED THROUGH SMUX  | 1            | 1.11%                      | 5.26%                    |
| I INCORRECT CALCULATIONS               | 3            | 3.33%                      | 15.79%                   |
| K MISSING APPLICATION                  | 1            | 1.11%                      | 5.26%                    |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 13            | 14.44%                     |
| HOUSEHOLD COMPOSITION          | 6             | 6.67%                      |
| UNEARNED INCOME                | 5             | 5.56%                      |



## SNAP Targeted Review Monthly Totals

Review Month 4/2011

### *CAF Branches*

#### **CAF Dist 16**

|                       |            |
|-----------------------|------------|
| <b>Cases Reviewed</b> | 160        |
| Correct Cases         | 114 71.25% |
| Error Cases           | 46 28.75%  |

| <b>Counts by Error Reason</b>              | <b>Total</b> | <b>% of reviewed cases</b> | <b>% of total errors</b> |
|--|--------------|----------------------------|--------------------------|
| A VERIFICATION MISSING                     | 12           | 7.50%                      | 26.09%                   |
| B INCOMPLETE/INACCURATE NARRATION          | 5            | 3.13%                      | 10.87%                   |
| C REPORTED INFORMATION NOT ACTED UPON      | 1            | 0.63%                      | 2.17%                    |
| D POLICY INCORRECTLY APPLIED               | 9            | 5.63%                      | 19.57%                   |
| E INFORMATION DISCOVERED THROUGH WAGE/ECLM | 3            | 1.88%                      | 6.52%                    |
| F INFORMATION DISCOVERED THROUGH SMUX      | 1            | 0.63%                      | 2.17%                    |
| G INFORMATION DISCOVERED THROUGH WQY2/W204 | 1            | 0.63%                      | 2.17%                    |
| I INCORRECT CALCULATIONS                   | 8            | 5.00%                      | 17.39%                   |
| J DATA ENTRY ERROR                         | 1            | 0.63%                      | 2.17%                    |
| K MISSING APPLICATION                      | 5            | 3.13%                      | 10.87%                   |

| <b>Counts by Error Element</b> | <b>Errors</b> | <b>% of reviewed cases</b> |
|--------------------------------|---------------|----------------------------|
| EARNED INCOME                  | 29            | 18.13%                     |
| HOUSEHOLD COMPOSITION          | 18            | 11.25%                     |
| UNEARNED INCOME                | 15            | 9.38%                      |